

Sunday – April 24, 2022 – Welcome to New Orleans

DAY - 0	<i>5:30 – 7:00 PM, Welcome Reception</i>
	<ul style="list-style-type: none"> Reception will be held at the Royal Garden Terrace (Omni Royal Orleans Hotel)

Monday – April 25, 2022 – Conference

DAY - 1	<i>7:30 AM – 8:30 AM, Breakfast</i>
	<ul style="list-style-type: none"> Conference Networking (Continental Breakfast)
	<i>8:30 AM – 10:15 AM, General Session</i>
	<p>General Session</p> <ul style="list-style-type: none"> Opening Remarks Civix Airport Platform Roundtable: Enabling the Customer <ul style="list-style-type: none"> State of the Industry Customer’s Perspective Customer Success Program How can we help?
	<i>10:15 AM – 10:30 AM, Morning Break</i>
	<ul style="list-style-type: none"> Networking Break
	<i>10:30 AM – 12:00 PM, General Session Continued</i>
<ul style="list-style-type: none"> Product and Technology Roadmap – Where are we? Product Showcase 	
<i>12:00 PM – 1:15 PM, Lunch</i>	
<ul style="list-style-type: none"> Lunch will be provided Guest Speaker 	

Monday - April 25, 2022 - Conference Continued

DAY - 1	<i>1:15 PM - 2:45 PM, Break-out Sessions</i>		
	<p>Finance</p> <ul style="list-style-type: none"> Roundtable with Customers How SFO is transforming their business with ABRM -Kathy Mark 	<p>Operations</p> <ul style="list-style-type: none"> Roundtable with Customers Airport Situational Awareness (ASA) <ul style="list-style-type: none"> - Increase visibility of environment near real-time -Manage expected response times (SLAs) and resources -Seamlessly collect data against assets and other points of interest from the field 	<p>State Management</p> <ul style="list-style-type: none"> Roundtable with Customers Application Updates and Roadmap (Dashboard Rollout, FAA CIP Designations, CIP Planning)
	<i>2:45 PM - 3:00 PM, Afternoon Break</i>		
	<ul style="list-style-type: none"> Networking Break 		
<i>3:00 PM - 4:30 PM, Break-out Sessions</i>			
<p>Finance</p> <ul style="list-style-type: none"> Tap into Opstats and Revenue with Airport Insight 	<p>Operations</p> <ul style="list-style-type: none"> ASOCS 4.0 <ul style="list-style-type: none"> -Core Improvements -Inspection Plans -Work Order Inventory Management 	<p>State Management</p> <ul style="list-style-type: none"> ASM/APM Features (Aircraft Registration Go - Paperless, CIP and Grants Notifications, Sponsor Module Access and Security) Drawdowns: Vendor Invoicing, Payment Request and Reporting 	
<i>5:30 PM - 8:30 PM, Casual Dinner hosted by Civix (**Updated Time)</i>			
<ul style="list-style-type: none"> Join us at: <i>Pat O'Brien's Courtyard Restaurant</i> 624 Bourbon Street, New Orleans, LA, 70130 			

Tuesday - April 26, 2022 - Conference Continued

DAY - 2	<i>7:30 AM - 8:30 AM, Breakfast</i>	
	<ul style="list-style-type: none"> Conference Networking (Continental Breakfast) 	
	<i>8:30 AM - 10:15 AM, Break-out Sessions</i>	
	<p>Finance</p> <ul style="list-style-type: none"> Maximize revenue through effective Space Utilization Are you under-utilizing the Utility Module? 	<p>Operations</p> <ul style="list-style-type: none"> Secure Credentials <ul style="list-style-type: none"> -Self-Service - Offload data entry from trusted agent to applicant and or authorized signer -Increase data accuracy -Streamline workflow of credentialing and badging process
	<i>10:15 AM - 10:30 AM, Morning Break</i>	
	<ul style="list-style-type: none"> Networking Break 	
<i>10:30 AM - 12:00 PM, Break-out Sessions</i>		
<p>Finance</p> <ul style="list-style-type: none"> Increase collaboration between Airports and Airlines/Tenants through Tenant Portal 	<p>Operations</p> <ul style="list-style-type: none"> How to Jumpstart your Safety Management System 	
<i>12:00 PM - 1:15 PM - Lunch will be provided</i>		

Tuesday - April 26, 2022 – Conference Continued

DAY - 2	<i>1:15 PM – 2:45 PM, Break-out Sessions</i>	
	Finance	Operations
	<ul style="list-style-type: none"> Need Assistance with GASB 87? 	<ul style="list-style-type: none"> ASOCS Work Order & ASOCS with Enterprise Asset Management Systems
	<i>2:45 PM – 3:00 PM, Afternoon Break</i>	
	<ul style="list-style-type: none"> Networking Break 	
	<i>3:00 PM – 3:30 PM</i>	
	Afternoon General Session	
	<ul style="list-style-type: none"> Special Recognition Conference Closing Remarks 	
	<i>3:30 PM – 4:30 PM Open Dialogue</i>	
	<ul style="list-style-type: none"> Meet with Civix Team Members 	

Wednesday – April 27, 2022 – Finance Paid Training

DAY - 3	<i>8:30 AM – 10:15 AM, Finance Training Sessions - Paid Training</i>
	<ul style="list-style-type: none"> • Part 1 – ABRM General Features and Functions <ul style="list-style-type: none"> ○ Entering agreements ○ Creating a new agreement with clone/copy feature ○ Entering company data and linking companies to agreements ○ Entering agreements and / or provisions with clone/copy feature ○ Entering aeronautical and activity information ○ Generating invoices
	<i>10:15 AM – 10:30 AM, Morning Break</i>
	<ul style="list-style-type: none"> • Networking Break
	<i>10:30 AM – 12:00 PM, Finance Training Sessions - Paid Training</i>
	<ul style="list-style-type: none"> • Part 2 – ABRM Agreement and Billing Scenarios <ul style="list-style-type: none"> ○ Real-life situations that are relatable and highly relevant to the learners. This section utilizes a fictitious airport as the bases for components of an airline agreement, rental car agreement, concessionaire/retailer Agreement. ○ Generate billing based on scenarios presented
	<i>12:00 PM – 1:15 PM, Lunch</i>
<ul style="list-style-type: none"> • Networking Lunch 	
<i>1:15 PM – 3:00 PM, Finance Training Sessions - Paid Training</i>	
<ul style="list-style-type: none"> • Part 3 – ABRM Take Your ABRM to the Next Level <ul style="list-style-type: none"> ○ Effective contract management contributing to lower operations costs ○ Using global rates ○ Adaptable fields ○ Alerts and Notifications 	