CIVIX

Leveraging Kiosks for Badge Office Automation

Spencer Stewart, Vice President Sales
Tobie Curry, Product Manager Security Products
Ashley Austin, IDMS Consultant
Roger Allen, CAE Operations Supervisor

Poll Question #1

Poll Question #2

AirportIQ SECURE CREDENTIALS

AirportIQ's Secure Credentials module securely and centrally manages all physical identities by standardizing and enforcing security policies.

Simplifies, streamlines and automates card issuance by offloading low-risk work away from the badging office.

Out-of-the-box integration with common systems including physical access controls (PACS), gate management systems, computer-based training systems (CBT) and Designated Aviation Channelers (DACs)
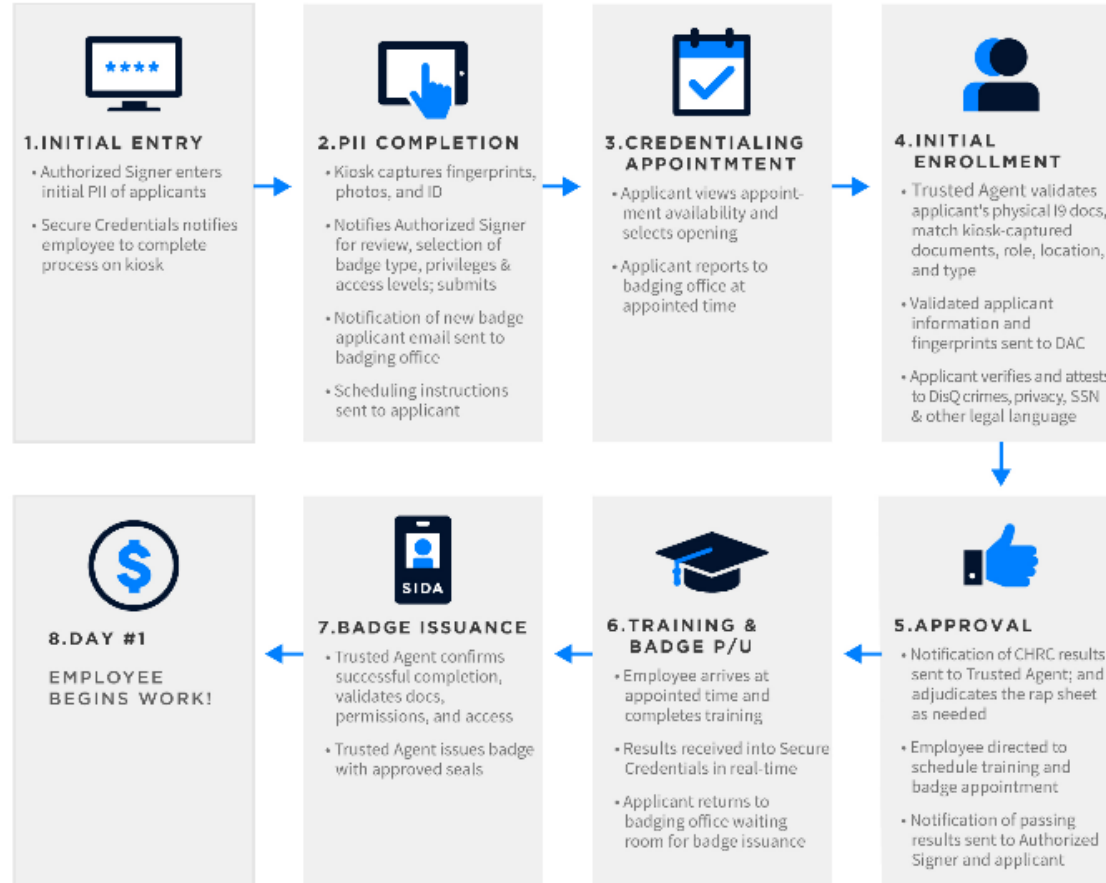
Initial Enrollment

Badge Renewal

Badge Issuance

Audits

The Four Pillars of Badging

Traditional Badging Process

Traditional Badging Workflow

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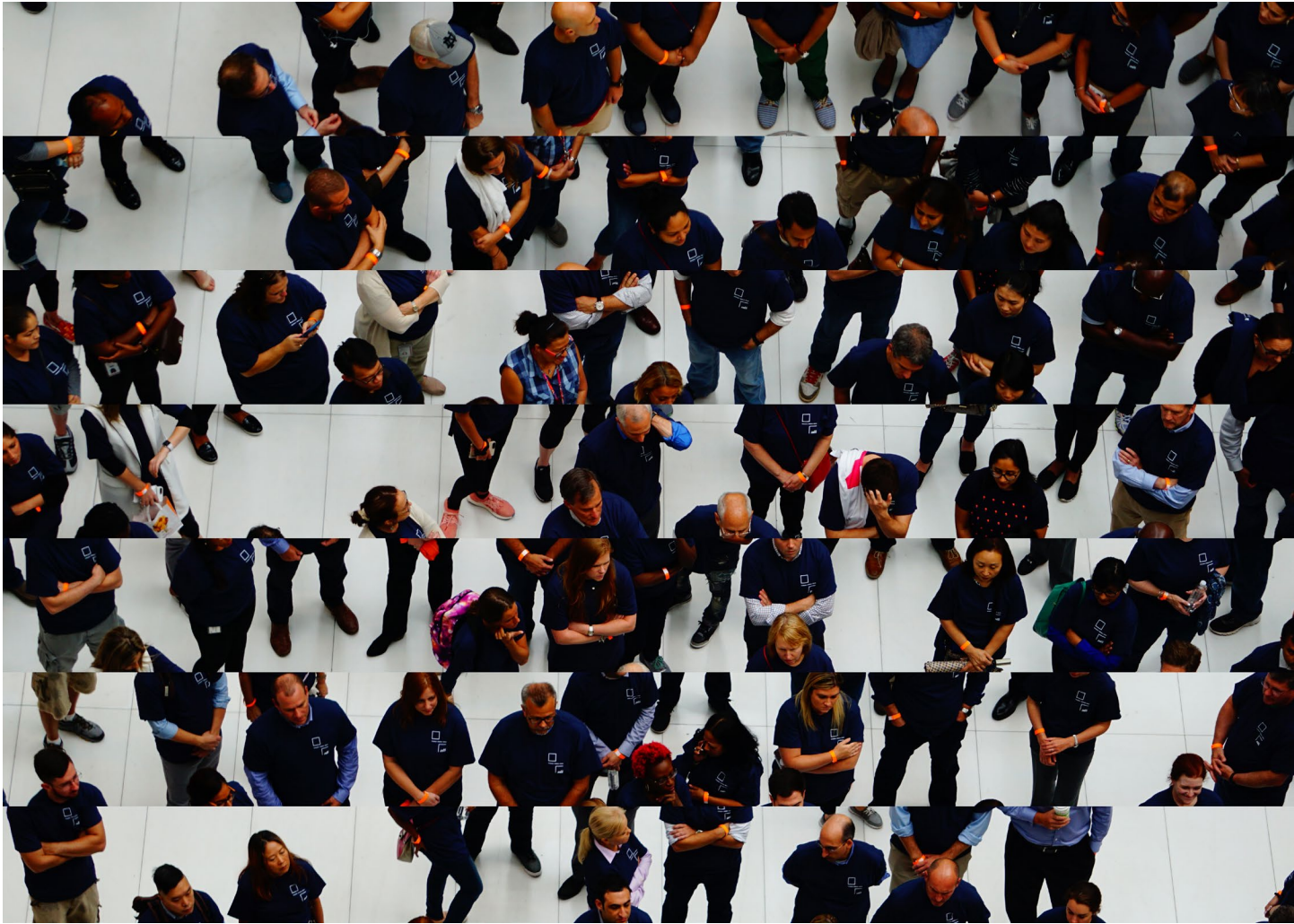**1. INITIAL ENTRY**
- Authorized Signer enters initial PII of applicants
- Secure Credentials notifies employee to complete process on kiosk

2. PII COMPLETION
- Kiosk captures fingerprints, photos, and ID
- Notifies Authorized Signer for review, selection of badge type, privileges & access levels; submits
- Notification of new badge applicant email sent to badging office
- Scheduling instructions sent to applicant

3. CREDENTIALING APPOINTMTENT
- Applicant views appointment availability and selects opening
- Applicant reports to badging office at appointed time

4. INITIAL ENROLLMENT
- Trusted Agent validates applicant's physical I9 docs, match kiosk-captured documents, role, location, and type
- Validated applicant information and fingerprints sent to DAC
- Applicant verifies and attests to DisQ crimes, privacy, SSN & other legal language

8. DAY #1
EMPLOYEE BEGINS WORK!

7. BADGE ISSUANCE
- Trusted Agent confirms successful completion, validates docs, permissions, and access
- Trusted Agent issues badge with approved seals

6. TRAINING & BADGE P/U
- Employee arrives at appointed time and completes training
- Results received into Secure Credentials in real-time
- Applicant returns to badging office waiting room for badge issuance

5. APPROVAL
- Notification of CHRC results sent to Trusted Agent; and adjudicates the rap sheet as needed
- Employee directed to schedule training and badge appointment
- Notification of passing results sent to Authorized Signer and applicant
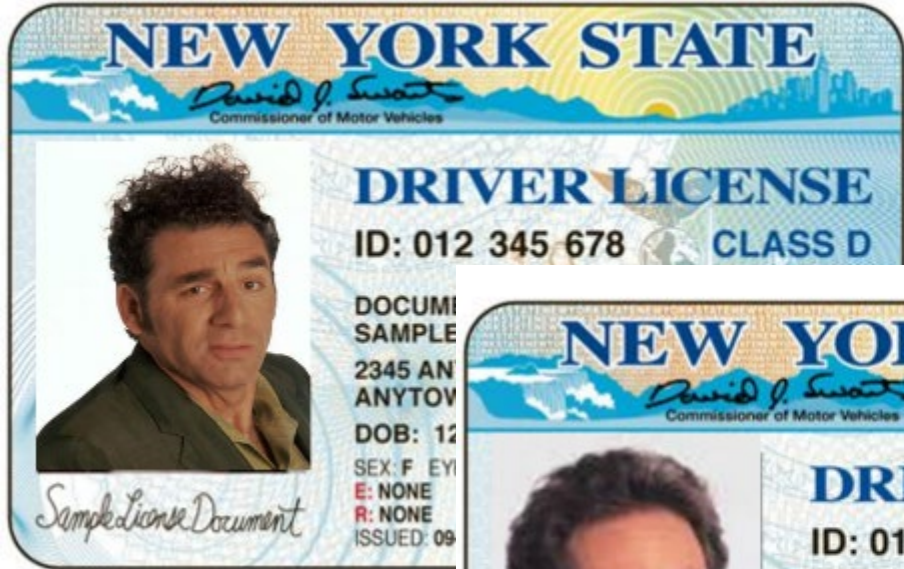
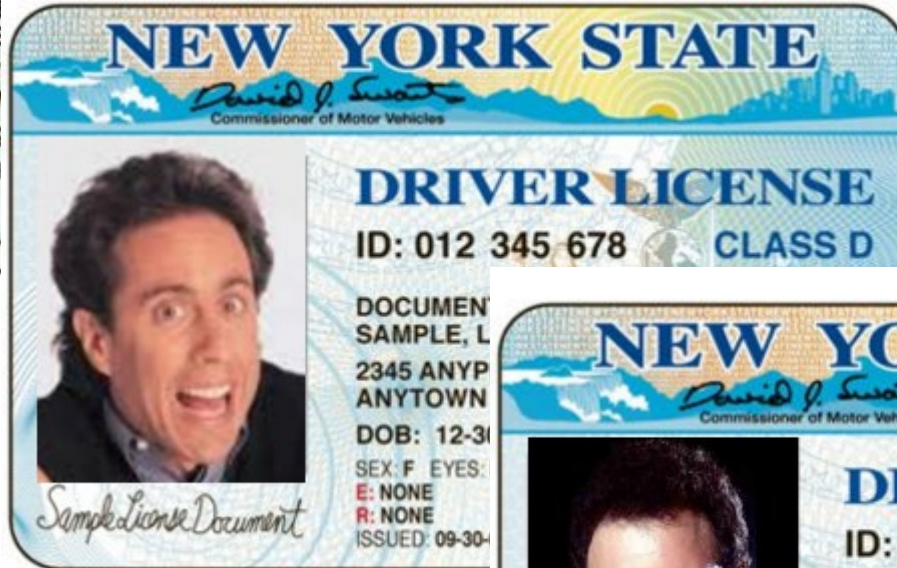# A day in the life of a typical badging office...

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Kiosk Badging Process

Applicant: Kramer

Authorized Signer: Seinfeld

Trusted Agent: Newman

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Live Kiosk Demonstration

Roger Allen

Columbia Metropolitan Airport (CAE) Operations Supervisor

Q&A

Thank You

FOR PRODUCT INFORMATION, PLEASE CONTACT:

Spencer D. Stewart, RPA, CPM© | VP Sales | 805.245.9050